

SETHNESS - ROQUETTE

CARAMEL COLOUR

Our Quality policy

To be able to answer the ever-growing market requirements, SETHNESS-ROQUETTE develops, in conformity with current regulations, a wide range of Caramel Colour specifically adapted to its Customer needs.

This is possible thanks to the employees' know-how, to the complete control of the raw materials, and to performing production equipment and process, but also thanks to our innovation spirit and our constant ability to adapt to new circumstances.

This result, guaranteed by our organisation's efficiency, improves on permanent basis with the optimisation of our Quality system. To be better than our competitors, it is necessary that our Quality performance can contribute to the development of our activity.

The involvement of each SETHNESS-ROQUETTE employee to Quality and to permanent improvement reinforces our position on the market and to be considered as the best on our field of activity.

This is achieved by:

- Permanently improve Customer satisfaction.
- Permanently improve our processes and the conformity of our products and services.
- Mastering know-how transfer, thanks to efficient training.

This Quality policy requires a constant effort from each department. The respect of the retained orientations is essential to our future.

The Management Team and I are convinced of our success thanks to the involvement of each of us in this approach.



Jean-François MULET
General Manager